



eliminating racism
empowering women
ywca

Good Afternoon Dubuque Y Program Participants,

We would like to start off by saying, thank you for your patience and understanding as we have worked to come up with a plan for programs in the midst of COVID-19. This situation has been extremely fluid and uncertain, and we wanted to communicate the best possible plan that would benefit you and your children. Due to the impact of COVID-19 in our community and the new state mandate given by Governor Reynolds on April 2, 2020, the Dubuque Y will be required to remain closed until April 30, 2020. We support this decision and feel it is also our responsibility to protect the children and families of those in our programs and the greater Dubuque area.

Each year the Dubuque Y serves over 3,000 youth in the greater Dubuque community through programs like swim lessons, youth sports, and summer camps. Last year alone, over 16,000 swim lessons were taught to area children and adults. Thank you for choosing the Dubuque Y. Thank you for trusting our instructors to teach your children the fundamentals of the sports and lessons they are signed up for while having fun and teaching character building right along with it. We miss seeing their smiling faces and look forward to our next program session and the fantastic summer ahead.

With this being said, all program participants will receive a CREDIT on their account for the full amount of the program(s) they were registered for. This credit can be used to register for a new program in another session, can be applied to summer camps, or other opportunities. We fully intend on running future programs as normal and are exploring new opportunities of programs we could offer as well.

Again, we thank you for your understanding and look forward to seeing you and your children very soon! Please watch for future communication regarding upcoming programs.

We know and understand that you may have additional questions. Due to our streamlined staffing because of COVID-19 we are asking that you email reply@dubuquey.org with any questions or concerns. Emails will be forwarded to the proper team member and replied to in a timely fashion. If you do not have access to email, please call 563-556-3371 and leave a message with your name and number, and a member of our staff will get back to you as soon as possible.

Stay healthy!

Tony Calabrese
President and CEO
Dubuque Community YMCA/YWCA